

ECS Corporation



Here at ECS, we want to update you on this very unusual and serious situation and how it is affecting the ability to service our customers. This is a unique time for us all, and we're staying as informed as possible so we can adapt if needed to the quickly changing events and how it could potentially impact our business and thus, the business of our customers.

Meet the ECS Team



Meet Ashley Muzzillo!

Ashley is one of the voices to greet incoming callers and visitors to the Chicago distribution office. She's been with ECS since 2016 and does an incredible job for us and has a fantastic, upbeat attitude. Ashley has a wonderful family with her husband and two beautiful little girls. ECS is very fortunate to have Ashley on board and so are our customers!

- We do have the ability and technology for a significant portion of our staff to work remotely so we will be utilizing this tool as needed.
- We have instituted some social distancing policies to limit our face to face interactions internally with employees and externally with customers.
- We have instituted enhanced cleaning/ hygiene policies at all ECS locations so our staffs can be as safe as possible.
- We will be increasing our stock levels in our Las Vegas location to ensure supplies are adequate in all three ECS locations to meet whatever need(s) may arise.
- To ensure your questions or needs are met, this link will allow you to directly reach out to any of our personnel that communicates with suppliers and customers. You may reach any of us via phone, email, or text messaging. Please communicate in a manner that is best for you and your business. <https://news.escalatorparts.com/contact>

Regarding the supply chain for parts that ECS manufactures and parts that we procure from outside suppliers, we as of now have seen no negative impact to our business. We are having ongoing communications with suppliers of finished components and raw materials to ensure there are no disruptions in the flow of these products and materials. These communications will continue of course.



**All Your Escalator
Handrail Replacements
Here!**



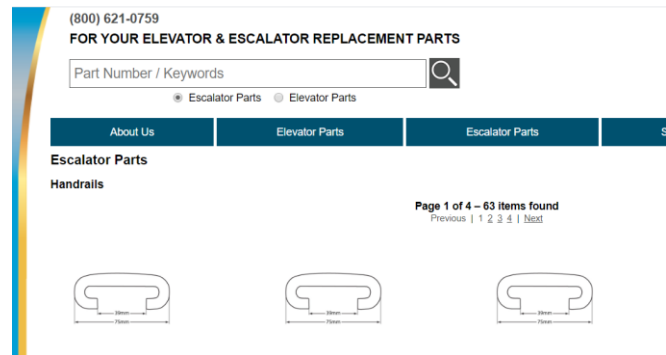
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News!

Handrails

Now available at www.ecsparts.com is the expansion of escalator profile information. Just click the escalator parts icon and then handrails! You can also access this on the handrail sections at the left hand side of the page in the specific equipment types. There will be a lot of exciting news coming soon about handrails. Stay tuned!



There are now several ways to reach us!



ECS CORPORATION

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HEADQUARTERS 2807 S. 25th Avenue, Broadview, IL 60155
WESTERN REGION 4301 S. Valley View Boulevard, Suite 8, Las Vegas, NV 89103

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Las Vegas

ECS is now in full swing in Las Vegas, Nevada. As we start our third year now, customers are benefitting from the fast delivery time to customers on the west coast, but also our ability to ship late into the evening has helped numerous customers in the central and eastern time zones. The Las Vegas office is managed by John Rankin,

(jrankin@escparts.com) and Lori Kekich, (lkekich@escparts.com) drives the office processes. Product, field, and operational experience at the OEM level is quickly making this office one of the more valuable distribution centers in the industry. Customers interested in visiting the Las Vegas facility, should call 800-621-0759, or directly to the office at 702-545-0730. Come visit us at ECS Corporation at 4301 S.Valley View Blvd. Ste 8 Las Vegas, NV 89103

